

Please share any comments about the coronavirus' impact on your operations	Which of the following is a new action your organization has put in place due to the coronavirus?	Please share any additional comments or information about your company's action steps or plans related to the coronavirus
None at this time	Some admin can work from home if they would like to. Not mandatory.	A couple of employees will be working from home. Salesmen will be teleconferencing with most customers instead of actual contact for now.
IT HASN'T CHANGED THE WAY WE OPERATE. WE ARE TAKING THE SAME PRECAUTIONS WE WOULD IF A FLU BUG WAS GOING AROUND.	Virtual coffee breaks to maintain team connectivity	ADVIZE EMPLOYEES TO BE AWARE OF PROPER HYGIENE. ALLOWING EMPLOYEES THAT ARE AT HIGHER RISK TO SELF QUARANTINEAT HOME USING ACCUMULATED PAID TIME OFF.
fear and panic	Discourage meetings or visits with customers and suppliers where feasible.	alternate work in the warehouse
My impact answers are for full year. I anticipate a serious short term impact which might be made up in the balance of the year.	Although we are operating on a normal schedule, all employees have been given the option to stay home.	Anticipating a near-shutdown for a short period, although we service police, fire, hospitals and fleets, so we will have some continuing requirements.
Our hardware production has been delayed. We have also lost significant sales/marketing opportunities due to trade show cancellations and travel restrictions. The petroleum industry is not really used to assessing and buying products/services remotely. Historically, there has been a major dependence on face to face interactions for sales/marketing, which may make the transition to virtual sales/marketing challenging.	All trucks stocked with disposable gloves and air purifying respirators (designed for protection from VOCs-fuel fumes)	As a software company, we are used to working remotely, but our customers are not. As they adapt to a new normal, we need to respond as well. It is challenging and anxiety-inducing to just "wait and see" but I don't see much more of a choice. We have to respect that people have immediate priorities in their business that cannot transition to remote work as easily as we can.
At this time, it is difficult to determine the long term effects of the shutdown. We are fortunate to be able to continue our operations at this time but as we all know, things change daily.	Stay home if sick, don't congregate in small offices, wash hands. Be prudent.	Would like some advice on planning for a long term slow down.
Difficulty getting service technicians to be comfortable working in and around the public. We have yet to see any impact on our distribution, but expect there to be a period of time where customers are not going to take new product, or not be able to meet and make deals as effectively as before.	We instituted work from home for 4 of our office employees, as a manufacturer most of our people have to be here to work.	Daily follow-up with employees to ensure their comfort and safety.
Biggest concern is for employees and their family member's health. Second major concern is loss of business and revenue as the economy becomes more and more negatively impacted by cancellations of travel, dinning, retail shopping, sporting activities, major purchases of vehicles and homes, etc.	Several of our salesmen work from home already - no change.	Eliminate as much travel as possible. Eliminate as many in person meeting with vendors and customers as possible.
My only concerns are with the panic and fear of the virus, the shutdown and cancelation of stores and events will effect all of us.	Increased awareness to hand sanitizing after working on retail dispensers.	I am expecting the spread of the virus similar to the flu, at this time I am unsure what tomorrow will bring due to the ever changing situation. We will be prepared to react is the best description I can think of.
We have had a couple of customers put their project orders on hold until they can see how the pandemic will affect the petroleum industry.	sanitizing work areas daily, temperature taking daily	I have seen a slowdown in our email traffic from our customer base.
Put a muzzle on the idiotic media, they alone are causing more worry and hard than the virus.	I confirmed that my primary care physician said he can get us tested if an employee exhibits symptoms as of today.	I intend to take care of my people, as best I can afford to. Have absolute ZERO confidence that anyone in the private sector will see a dime from any federal or state agency, they are useless, self-serving, greedy and power-crazed above all else.
Adding stress to employees	Effective immediately and out of an abundance of caution, we will no longer allow visitors (including family) or food deliveries. Access will be granted only to employees and approved vendors.	It will be a day to day issue.
Although we do not have direct contact with people, we see we are going to face some operation reduction due economy slowdown.	Facilitating work from home for anyone who needs it.	Moving as many internal operations to remote capabilities.

The media pressures congress into doing things they'd rather not do. On March 16 there are less than 70 deaths in the USA. Congress didn't react to SARs until there was ten times as many deaths.	Work from home (use best judgment)	None
Currently it is a problem but the effects are known and we need to take precaution to implement normal clean practices. which everyone should be doing everyday, no matter of the new virus.	We have issued extra latex gloves and face masks	Our business will continue as normal.
I am the administrative head - most of my time the last 3 workdays has been to research and author presentation to company of plans, actual disaster plan, legal implications. I have not been able to work on my normal job. Considering shuttering office and having all who can work remotely, just so we can actually get work done instead of all this prep work. Problem: we don't know how long it will go on so don't know if that's sustainable.		Our company has a 3 phase action plan. Phase 1 is in place. All 3 phases are based on the recommendations from CDC
significant impact		Our focus has been to be part of the solution, not part of the problem. To that end, we are communicating to our team that we need to focus on "we" and not "me".
Too soon to really tell.		Plans are in process for all above
The fear of the totally unknown.		Promoting clean practices consistent with CDC recommendations.
The virus is real, and we should be prudent. The hype is making people bat-s##t crazy. Start with the maid that cleans the condos at the beach which is now closed, the waitress who has no job, the distributor with silent phones because folks are not travelling. The economy is our worst fear. FEAR is our worst fear.		Reducing/suspending operations will depend on the developing threat of exposure to employees from providing on site service to customers. As we are located in rural/small town America, in general our work (mechanical and electronics can be done without incurring close contact to our customers.
We are currently having to certify to certain customers that our service technicians have not had contact with anyone having the virus. I expect more stringent certification will be mandated at all federal, state, county, and city facilities.		setup 3 more laptops than we usually have so that all managers and our billing clerk will be able to work remotely
You should have added "Not Yet" It is too early to tell what the real impact on our business will be. We are in "unchartered waters" and no knows EXACTLY what to do or EXACTLY how long this pandemic will last		significant impact
Issues with vendors sourcing parts from China is causing major time issues with EMV upgrades.		Some of the steps described in Question 16 are very thought-provoking, and I've already reached out to HR to implement some of these strategies.
People are going crazy in their reactions to a FLU		Standing by to see what develops.
Costs of overseas inbound freight has increased over 30% along with slowdowns in shipping lanes and delays.		Staying vigilant with health risks of crowds, and staying a safe distance from each other. We have stocked offices with Lysol, sanitizer, and cleaning all surfaces throughout the day.
Some of our employees are focused on how bad it is and how soon they will die.		Take it one day at a time, take nothing for granted.
We have crews at a job at [a hotel where someone with the virus has been] for the last month. They are in an area that has many events. We are concerned about the transmission of this virus to our workers via secondary contact from the [hotel] employees. So far, no illnesses have been reported. We have instructed all employees to follow CDC recommendations going forward and maintain social distancing.		The people most likely to be affected can work from home as necessary, jobs can be rescheduled as necessary. The biggest fear is continued lack of work from a total shut-down of the economy. If we could shut down media for a week, and allow people to use common sense approach, we could survive this much better. I get it - flatten the curve. But we have allowed the media - all of it - to flatten the economy.
Some suppliers have extended deliveries due to staffing and a lot of customers are at home with very little contact with operations at their facilities. This impacts the need for new or replacement pumps. We are open, but a decreased amount of orders are evident and we think they will continue.		There are "shelter in place" directives around several bay area counties limiting our travel to and from bay area customers. I expect more stringent restrictions in the near future.

We have implemented a work from home policy for office staff. So far, all of our field work is still on schedule.		This could be bad. Concerned....
We anticipate negative impacts, but it's still a bit early for them to have affected us.		too early to tell the impact - we are erring on the side of caution
Nothing specific or extremely significant, so far		Use common cents just like during the flu season. If someone is sick, coughing, etc. keep your distance and try not to make contact with items they have.
We are a exempt industry, that means we can work, but there is a restriction on mobility. some people are working from home. technicians are working normal to attend the fuel retailers. Administrative office is very limited. We are on a emergency state in Peru.		Waiting on the coronavirus bill to go through the senate to see what is the actual benefits for employees and how people will qualify for them. Employees have questions, but it is difficult tot answer without the commitment from the government as to what will actually be covered.
Much of the work we do is supported by a reimbursement fund collected as a gas tax. If the state government decides to divert that money to other purposes as an emergency measure, that will have significant impacts to the company and will likely result in significant revenue reductions, and likely layoffs.		We are a small company and will have to deal with it when we are affected.
Employees are concerned and have to talk to them to stay positive		We are all cross-trained to fill in for each other as necessary anyway. Should someone develop symptoms and need to be away, the others can fill in as necessary.
Worried about supply. Being a Canadian distributor there are always fears of the border shutting down. The Canadian vs the US dollar exchange factor is always an issue. Also worried about projects being cut. We have already been told by a major that all projects are suspended.		We are emailing our customers to tell them we are still operating.
Field technicians and office personnel are concerned but we are trying to continue to work but work smart, use common sense and take extra precautions by using PPE and good hygiene habits.		We are establishing plans for bifurcating our workforce to have a Monday-Wednesday and Thursday-Saturday crews, working 10 hours each day. We are also developing financial scenarios for varying degrees of disruption to forecast cash needs.
As a small company, any employees that are infected could have a devastating effect on output. If this is a lingering virus, I am concerned about production disruptions as well as supplier disruptions.		We are in a hotbed of unknowns. As of last week there were still daily events [at a large nearby property] carrying on, some with as many as 1500+ people. There are scary stories of their attendees that have tested positive AFTER those events. Because there has been no testing and these visitors go to our restaurants, stores and attractions; it remains a huge unknown as to how many of us might have been infected. The local health authorities are finally stepping in, closing schools and directing all public gatherings to be 100 or less. Most restaurants are doing take-out or are closing. Also one test facility was finally opened today.
as local governments enact rules regarding social gathering and business operations, the impact of the virus is not much a function of the illness ITSELF, as it is one that has to do with how the evolving "rules of engagement" trickle down on how our society functions as a whole.		We are trying to schedule all of our meetings via phone and internet. We have implemented a Voluntary Office Closure, for those that have the ability to work at home. We will continue to follow the lead of the CDC.
As of this afternoon, we are shutting down all of our field construction projects for at least the next 2 weeks. Many of our sites are remote and involve our staff staying in hotels and eating in restaurants and/or working in public places so the risk is not substantiated at this point and we only have one critical project that our staff will complete over the next few days but we have enacted additional safety precautions that those individuals should follow.		We are working with individual employees who have concerns about the virus or situations with child care to allow them to be home as needed

Construction maybe be stopped . The city of Boston stopped all construction today . I assume this will happen to the state of Massachusetts and possibly all of New England		We have preliminary plans, but not formalized yet. We are working through these as the situation develops.
Customer base is focused on taking care of first responders and ambulances, hospitals, fleets transporting medical equipment/supplies. Very quiet for past few days on incoming calls for new equipment solutions.		We just hope and pray that every person understands and complies with directives, completely, so that all nations and people can move past this crisis.
Employee concerns due to school closures and lack of child care. Employee anxiety dealing with shortages of basic supplies and food stores remaining open.		We know this is going to hurt us financially but to do nothing(i.e. go on as nothing happens) could affect everyone. We agree with the quarantine for 15 days, but we consider that this could be extended and we are ready.
Employees with childcare issues with schools shutdown. Working staff from home as possible, working some technicians at night where possible because they are sharing childcare with working spouses. Daily cleaning of office, sanitizers on short supplies. Limiting counter sales to will call window only.		We quickly formalized action plans relating to employee presence in our workplace, and have made scheduling changes to minimize outside contact.
Fall out from the mass hysteria is my deepest concern. Secondary is potential that the curve cannot be flattened which will create a healthcare crisis exacerbating the hysteria.		we will continue on a normal and respect policies from customers
Government has already ordered the closure of all companies excluding health, pharmacies and groceries throughout the territory under threats of high fines.		Because we are in the petroleum industry, we have not been required to shut down at this time. Our (3) office employees and field crew continue to follow all the guidelines outlined by the state including social distancing and endless hand washing. Additionally, the office is disinfected daily. All employees have been given the option of staying home should they have concerns. We have also limited handing outside packages and mail. It is our goal to keep everyone safe while still providing service to our customers.
Government inspectors		Use common sense
Governor of PA today announced a state of emergency for all non-essential business.		
Half of employees are working from home. Lay offs for several field personnel.		
History will show what effect this has on spread and business. We are hoping for the best preparing for the unexpected.		
How we will be able to stay afloat if construction has already reduced to almost a stand still.		
I feel like its still new to our area and it's only going to get worse. send me those questions above in two weeks and i'm sure I'll answer differently.		
Illinois OSFM, our permitting and inspecting agency, is slowly shutting down. Will impact new tank installations more than repairs. Public sector projects and non-emergency work is on hold. Private sector is starting to restrict access for non-emergency work.		
impact on our operations are manly caused by the suspension of contracts by our customers		
In our area we support "essential gas stations" and as such minimizes impact to our operations. 3 employees opted to stay home to "social distance".		

it is still too early to determine the effects of the coronavirus. We should be okay with our operation if the spread starts to level out and we can start operating normally. Large gatherings and major events shouldn't have too much of a negative impact on us. Our business is more local and can be handled without too much travel .		
It is very disruptive to productivity. Employees and management are distracted		
Lack of employees and supply chain. Availability of materials.		
Little impact so far , little to early to tell.		
Major show cancel , so need to use on line show and live video instead		
more concerned about the political harm this may cause to the current president than the overall health issues.		
More emotional and panic than actual impact so far. Self quarantined a couple of employees that travelled.		
Need to re assess every 30 days		
Office staff are working from home. Sales folks are not travelling or meeting with customers. We have divided our production group into 2 staggered shifts to help insure a possible infection doesn't close the whole operation.		
One of the major impacts is sealed up in the current legislation passed by the House of Representatives which mandate paid leave for employees of small business, especially the provision that allows paid leave for the parent/guardian of children whose school has closed due to the coronavirus. The governor of [state] has mandated all schools closed for weeks. More than half of my employees would be eligible for up to 12 weeks of paid leave, and should they avail themselves, we may as well close our doors completely. In summary, the virus is not the problem, it is our (government/media/public) reaction to it, creating instability and panic.		
Our customers have indicated no change in current construction spend.		
reduced travel. Mostly as requested by clients.		
Restrictions on jobsite visits and meetings. Restricting our 70+ year olds from traveling to jobsites.		
Some of my office staff are requesting working from home.		
State inspector shut down no underground tank worker piping		
Stock market is the key to business decisions.		
Tennessee		
The Media is over hyping this virus.		
Uncharted territory. Honestly it is way to early to speculate how the coronavirus will impact our business at this point.....Its only been 5 days since all this has been blown up and people are looking for how it is going effect my business?		
We are concerned about protection of our service techs at Fueling sites as relates to the handling of fueling nozzles that are being touched by every customer. We have to handle these nozzles during shut down operations associated with our testing. Gloves are hard to get at present. so recommending good hygiene practices immediately upon completion of shut down or after reopening the fueling operations if nozzles are handled. We are concerned that if a general marketplace shut down occurs our testing would have to be postponed and provisions would need to be made for facilities owners to have time to catch up without penalties.		

<p>We are considering letting one employee bring their child to work with them. We are not yet planning to have a closure, but will do whatever the state or federal government require. We are putting a freeze on hiring as well as some large equipment investments in anticipation of needing to retain cash. We are also having trouble collecting receivables from School Systems. We are trying to be pro active in collecting as much of our receivables as early as possible in the event there is a national quarantine.</p>		
<p>We are quickly pivoting to producing online resources to educate clients rather than in-person meetings. Outreach and networking events are cancelled, limiting potential for new clients. We cannot source hand sanitizer and are actively procuring materials to make our own.</p>		
<p>We are ramping up to work from home if necessary</p>		
<p>We have decided ,today , to allow some personnel to work from home...mostly because schools are closed and daycare is becoming an issue.</p>		
<p>We have had 2 new build projects shut down in the middle of construction until further notice. We have made arrangements for our managers to work remotely. We are staggering who is in the office on a day to day basis so we are not all here at the same time.</p>		
<p>We have had one convention that we attend cancelled, one postponed (from April 2nd until Sept.), and one is on schedule (for June 2020). Daily travel to visit customers does not seem to have been effected yet.</p>		
<p>We have implemented staggered start times if technicians need to come to the shop. We have restricted access to the warehouse and office area.</p>		
<p>We have increased the number of employees working from home.</p>		
<p>We will be fine as long as the supply chain to the manufacturers does not break down. Some of the parts of the equipment we buy comes from China, we just do not know what percentage and what products will be effected by China's shut down.</p>		
<p>Worried about service and construction projects being halted due to reduced customer spend or consumer spend while the social distancing measures are taken</p>		
<p>So far there have been no issues. Could start to be if manufacturing or shipping is disrupted.</p>		